REFLECTIONS ON WORKING WITH FELLOW TOOL BUILDERS

In a visualization design study, it can be risky to rely on fellow tool builders' inferences about user needs, instead of learning from the end users directly. In practice, however, tool builders are often the only point of contact, and the actual users are not available. This poster presents two systems developed in this kind of scenario.

ALEX BIGELOW





Open house map

- · Map areas, research areas, and individual posters can be selected
- Under the hood: Illustrator-friendly SVG IDs correspond to values in collaborator-friendly CSV for assigning areas
- · Deployed on a touch table

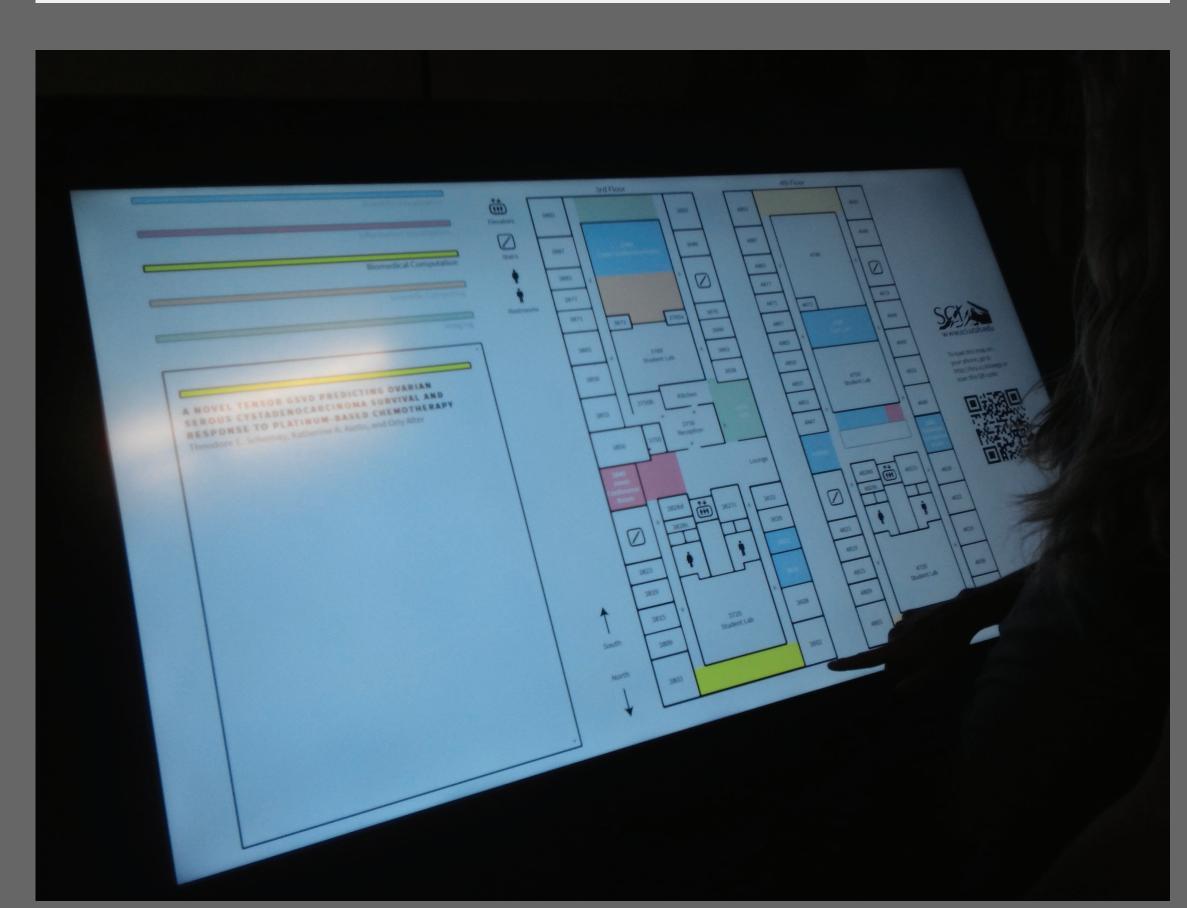
TWOPROJECTS

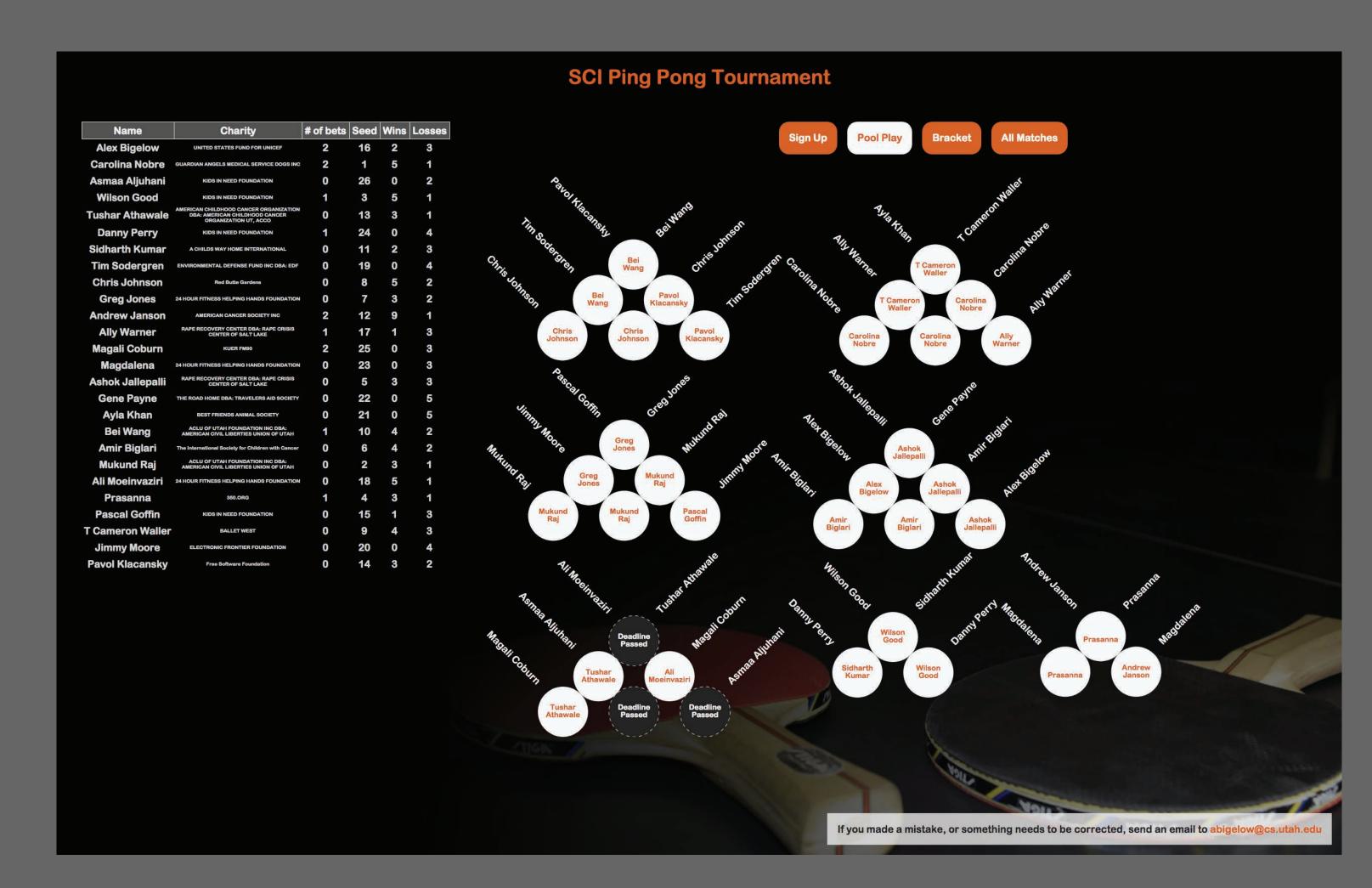
Ping pong tournament interface

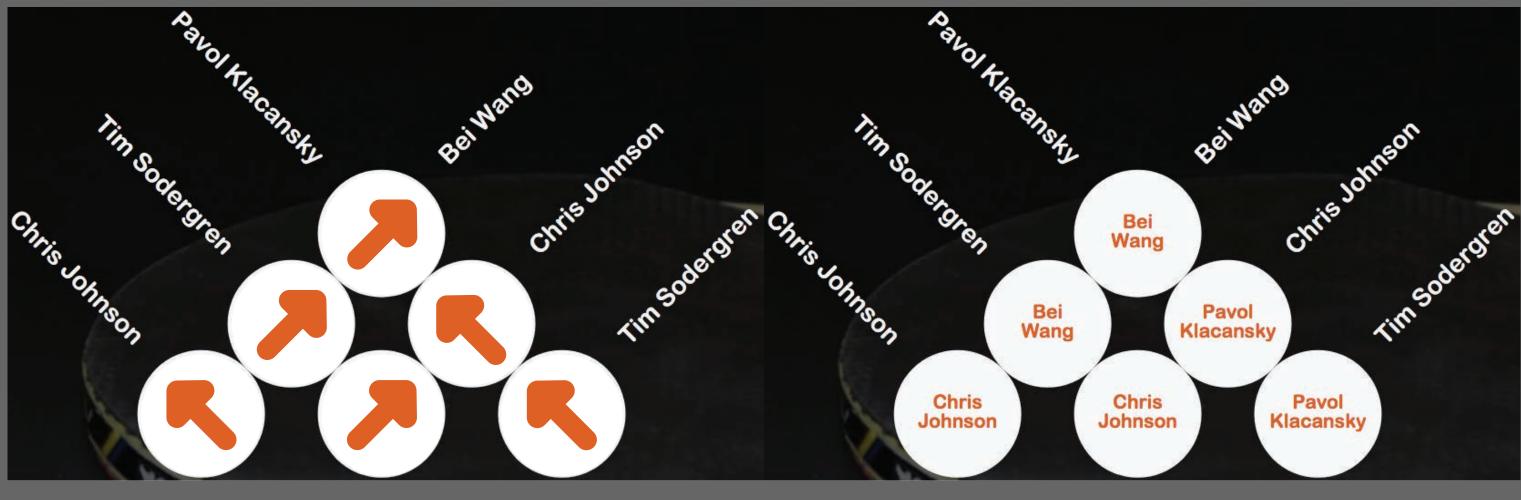
- · Three views: pool play adjacency matrices, playoff bracket, and force-directed view of all matches
- · Under the hood: Google forms, spreadsheets used as a collaborator-friendly database
- · Deployed on large monitor with keyboard + mouse





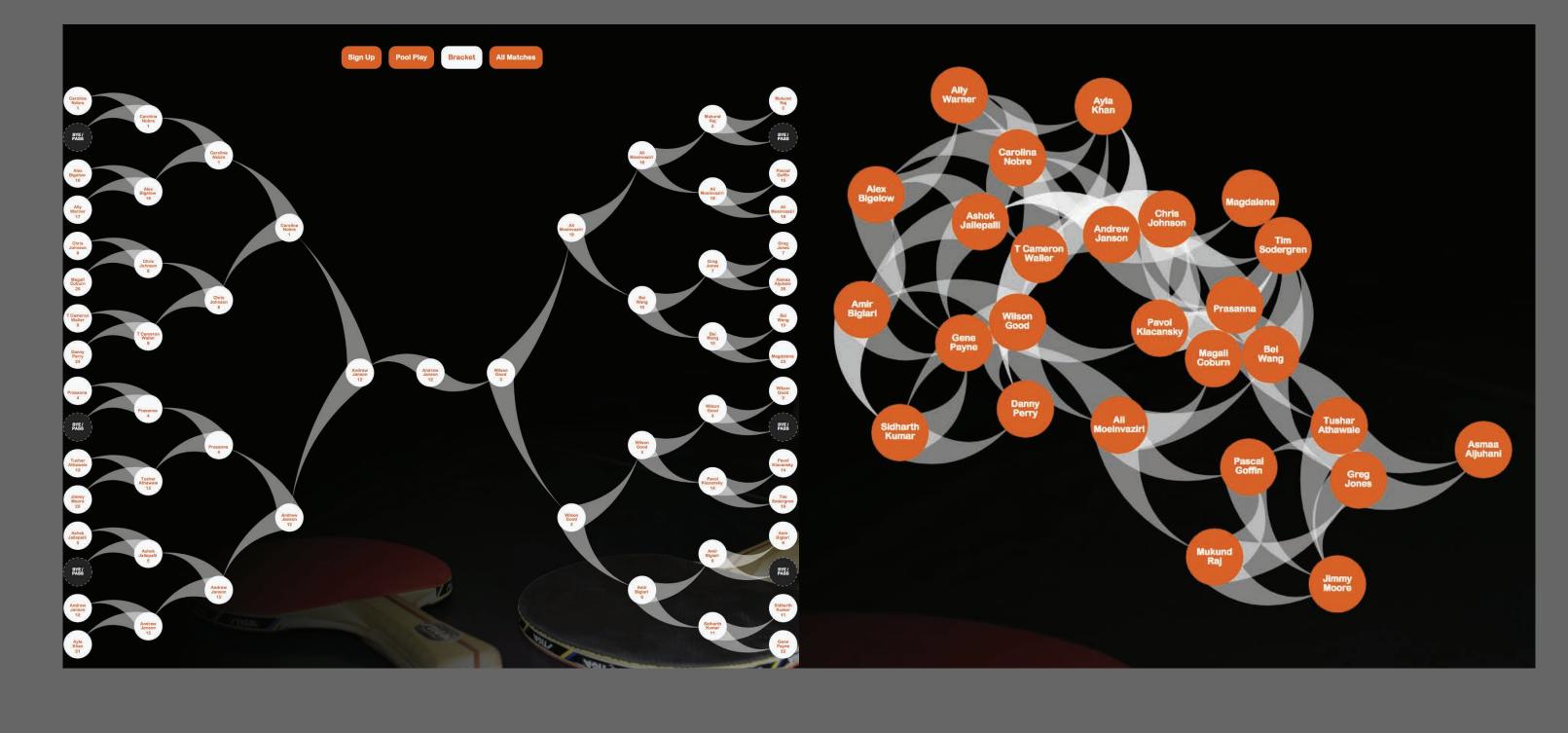






Similar challenges to deciphering end-user needs

The conversation with a Staff Developer that resulted in this design change was initially framed as a simple style suggestion; fellow tool builders often have excellent insights, but they can easily be lost among less important (or even poor) feedback



STUDENT COMMITTEE

Role

Mid Grad Student
Mid Grad Student
Staff Developer
Research Faculty
Senior Grad Student
Senior Grad Student
Senior Grad Student
New Grad Student

Research Area

Biomedical Computation
Biomedical Computation
Scientific Computing
Information Visualization
Biomedical Computation
Biomedical Computation
Biomedical Computation
Scientific Visualization

KEYTAKEAWAYS

Collaborator Help

- · Technical involvement did not seem to have any relationship with a collaborator's specific expertise
- · Collaborators most readily contributed data when the tools were familiar

Collaborator Feedback

- · Most of the feedback that collaborators provided was helpful
- · Some feedback was too specific or failed to capture the scope of the project

Implications for Visualization Techniques and Deployment

- · Adjacency matrices were confusing to a subset of a technical audience
- · Encoding direction with triangular shapes was ambiguous and confusing
- · Presenting a visualization on a touch table proved more engaging than a fixed monitor